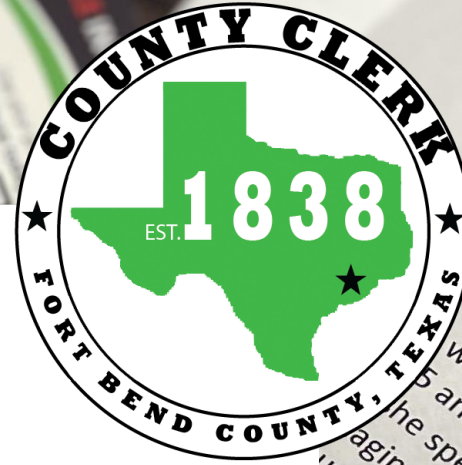


Fort Bend County Clerk Annual Report

Laura Richard



was sworn into office as the Fort Bend County Clerk and subsequently in 2019 and 2023. Prior to, she spent a long career working for a technology multi-million-dollar budgets and strategies around the world. After "retiring" for a number of years in executive director positions in the death of her husband, she was appointed as the Pea...

Fiscal Year 2025 – Oct 1 2024-Sept 30 2025

County Clerk Increased Revenue for the County

- County Clerk's Office Revenue collection for FY 2025 - \$9.2M.
- Recovered revenue from past due fines to date over \$409K+.
- Under budget every year of tenure.



County Clerk Increased Customer Satisfaction

- Opened to the public on Saturday for special service dates. Birth Certificate and Veterans **weekend hours** in 2025 was on April 26th at the Katy Annex and July 19th at the Richmond Travis Building.
- Instructional **videos** were added to the County Clerk's website featuring topics that are frequently asked questions.
- **Language Line** is available via phone, with a licensed translator for over 240 languages. iPads were also made available with Language Line to provide Sign Language to customers in need.
- On March 3rd, 2025 the County Clerk's Record and Courts Divisions went live with the **Contact Center** to improve phone support to the community.



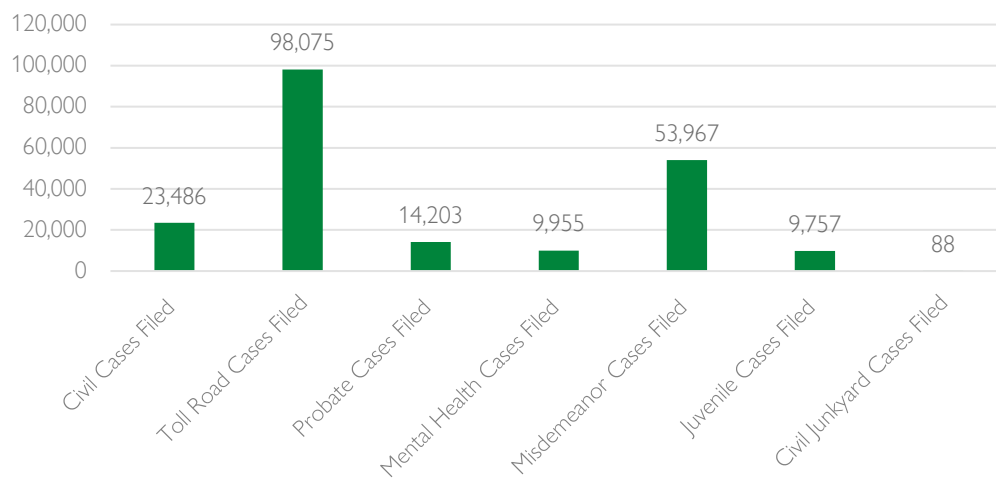
County Clerk Programs, Events & Accomplishments



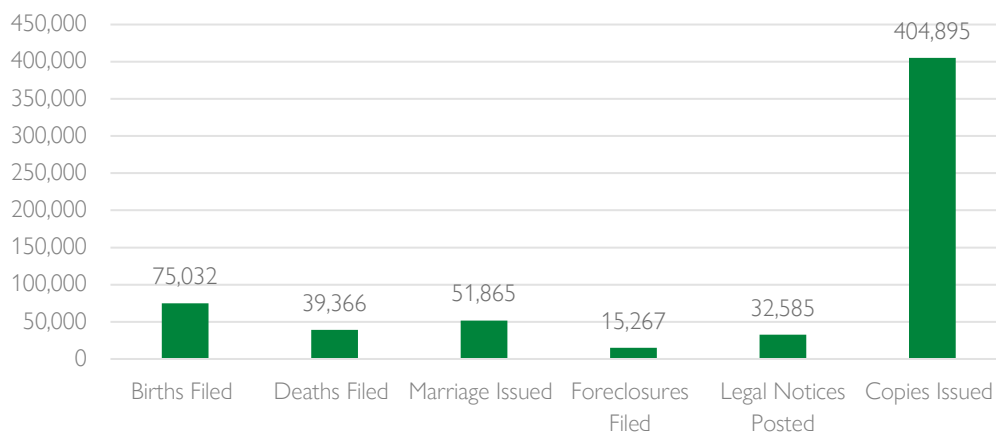
- Hosted the 2025 Vows on Valentine's Day Wedding Event and issued 14 marriage licenses to couples that later were married by Co-Host Judge Becerra on site, on Valentine's Day.
- Co-Hosted the County and District Clerks' Association of Texas Region VII 2025 Summer Conference in Sugar Land with over 325 Texas Clerks in attendance.
- Launched **Constant Contact Newsletter** in 2025, releasing issues every quarter. With four issues current released, subscribers to the newsletter have grown to 116.
- Organized the fourth annual **Buddy's Buddies Fall** donation drive benefiting the community-driven group Sugar Paws Pet Pantry.
- Organized an inter-office **donation drive to support the Hill Country** community by collecting supplies for flood relief efforts in Kerr County and surrounding areas.
- Hosted two local students with the Fort Bend County **Youth Employment Program** for our 5th Summer in a row.
- In attendance for the **groundbreaking ceremony** for the Precinct 3 Galaxy All Abilities Park with other Precinct 3 Elected Officials.
- Attended three **ribbon cutting events** welcoming local businesses to the Fort Bend County community that included Edloe Imaging, All Star Basketball Camp, and Swing 365 Golf.



COURTS DIVISION, Fort Bend County Clerk 2015-2025



RECORDS DIVISION, Fort Bend County Clerk 2015-2025



County Clerk 2025 Summary

Fiscal Year – October 1, 2024 through September 30, 2025

- From 2015 to 2025, the Fort Bend County Clerk demonstrated exceptional leadership and service across both the Courts and Records Divisions, overseeing the efficient processing of hundreds of thousands of filings and records that support the county's justice system and vital records infrastructure. The Clerk's office managed more than **209,000 court cases**, ranging from high-volume toll road and misdemeanor matters to sensitive juvenile, mental health, probate, and civil cases, ensuring timely, accurate, and fair administration of justice.
- At the same time, the Records Division safeguarded the community's most important documents by filing tens of thousands of birth, death, and marriage records, maintaining transparency through legal notices and foreclosure filings, and providing nearly **405,000 certified copies** to the public. Collectively, these accomplishments reflect the County Clerk's strong commitment to efficiency, accountability, and reliable public service, reinforcing trust in Fort Bend County's courts and records systems.

County Clerk **Veteran Program**

More Than Words – Thank A Veteran



Who does it benefit?

This program is for veterans and Fort Bend County businesses. Providing discounts for the men and women who have served this country is a wonderful way to show how much our community cares.

How Does it Work?

When veterans file their DD-214 discharge documents at the County Clerk's Office - Travis location, they will be provided with a free ID card* that will allow them to receive discounts with participating merchants.

* (Not an official State ID, for Thank A Veteran Program only). DD-214 paperwork can be filed at any location, but IDs are available at Travis location only.

"There is a certain enthusiasm in liberty that makes human nature rise above itself, in acts of bravery and heroism."
- Alexander Hamilton

CONTACT US

TRAVIS BUILDING
COUNTY CLERK - PERSONAL/PROPERTY RECORDS
301 JACKSON STREET, SUITE 144
RICHMOND, TX 77469

MAILING ADDRESS
FORT BEND COUNTY CLERK
301 JACKSON STREET, SUITE 101
RICHMOND, TX 77469

EMAIL
CCEVENTS@FORTBENDCOUNTYTX.GOV

AUTOMATED INFORMATION AND ACCESS TO AN OPERATOR
(281) 541-8685

MORE THAN WORDS

THANK A VETERAN PROGRAM

OFFICE OF LAURA RICHARD
FORT BEND COUNTY CLERK

OUR MISSION - MORE THAN WORDS

Fort Bend County Clerk, Laura Richard, is proud to announce the **More Than Words, Thank A Veteran Program**.

"We salute those that wear the uniform and defend our country today as well as those who have served in the past."

This program provides a Thank A Veteran ID Card issued by the Fort Bend County Clerk's office to those veterans who have filed their DD-214 with this office.

If you recorded your DD-214 prior to the launch of the program, the Fort Bend County Clerk's office can verify your discharge recording and then issue your Thank A Veteran ID Card. **Office hours are Monday through Friday, 8 AM - 5 PM, excluding all County holidays.** Offices are located in Richmond, Missouri City, Sienna, and Katy.

"Thank you for help in giving back to those who have served us so selflessly."

Laura Richard
LAURA RICHARD,
FORT BEND COUNTY CLERK

PARTICIPATING MERCHANTS

The **More Than Words - Thank A Veteran Program** is a way of giving back to the veterans who have served our country through the armed forces. This program extends to all branches of the military and offers our service men and women an opportunity to receive our thanks through discounts from participating merchants.

Saying **"Thank You"** is easy and completely voluntary with the Thank A Veteran Program. The chances are high that you know someone who has served in the military. It may be a family member, neighbor, friend, or a co-worker.



GIVE BACK & SHOW YOUR SUPPORT

- Participating merchants will be listed on the County Clerk's website and provided a special, **More Than Words - Thank A Veteran decal**.
- Merchants are given an opportunity to **give back to our veterans** and build a strong customer base.
- We currently have **27,085 veterans (and growing)** in Fort Bend County alone. This is a great opportunity for growth!
- Veterans are shown **gratitude for their sacrifices and service** to our country through a discount from participating, local merchants.



Active Military

- Property Fraud Alert**, a free program that monitors documents recorded under your name and alerts you when anything is recorded within the County Clerk's office.
- Seventy-two hour **waiver** when applying for a marriage license.
- Fees waived** if being deployed to a hostile fire zone on these services: (1) certified copy of birth certificate; (2) issuance of marriage license; (3) certified copy of marriage license; (4) fees for transferring title to real or personal property (**Government Code 437.217**)

Veterans

- Record military discharge at **no fee**.
- Certified copies of recorded military discharge at **no fee**, if for a veteran benefit claim.
- Partial waiver of fee** for recording an Assumed Name Certificate (DBA), with Veteran ID.
- Property Fraud Alert, a **free program** that monitors documents recorded under your name and alerts you when anything is recorded within the County Clerk's office.
- Free certified copies** of a document to make or prove a property claim.

County Clerk Property Fraud Alert

In 2025, County Clerk Laura Richard prioritized her [Property Fraud Alert](#) program and spreading awareness to the community about the growth of real property theft in our community. Through a series of speaking engagements, Clerk Richard successfully introduced the Property Fraud Alert program to Fort Bend County residents and seniors, helping the program expand from 9,000 to 19,400 subscribers by the end of 2025.

Community Engagement and Public Representation

- October 30, 2024 – Rotary Club of Sugar Land
- January 15, 2025 – Exchange Club of Fort Bend County
- January 19, 2025 – Veranda Seniors
- April 19, 2025 – Rotary Club of Rosenberg
- May 21, 2025 – Senior Health and Safety Awareness Day
- June 24, 2025 – Pinnacle Center
- August 21, 2025 – Rotary Club of Sugar Land
- August 24, 2025 – Faith Based Community Engagement with Fort Bend County Adult Protective Services
- September 3, 2025 – Rotary Club of Richmond





What's Next

for the County Clerk's Office

- **Records Express**, mobile satellite office – bringing County Clerk services to outlying areas of the county and saving residents from traveling long distances to county offices will start in January 2026.
- **Online Tutorials**, providing step by step instructions on County Clerk services including online record search and online ordering of court, property, and personal records.
- **Fort Bend County Clerk Newsletter** Launched in 2025. Sign up on website to receive publications.
- **County Clerk Social Media**
Follow the County Clerk on Instagram, Facebook, and YouTube for all the latest news on new services and upcoming weekend hours.
- **Ribbon Cutting** services for new businesses that have registered their Assumed Name Certificates(DBA) with the County Clerk's office.
- **Digitization** of Probate and Commissioner's Court Records.
- **New Software** in the Records Division to assist in simplifying processes and creating a more user friendly search engine.